

APLUS

INCENTIVES

APLUS Incentives (Student Edge Upgrade)

APLUS Incentives is an additional service offered by Kinetic Education over and above the Maths and English Wiz programs. APLUS Incentives provides students and families using the Kinetic Education Maths Wiz and English Wiz programs extra feedback, direction and support.



1 x Maths Doctor per student

Identifies student's strengths and weaknesses and creates a personalised lesson plan.



Updated Weekly Lesson Plans and Reports

(Online version only)

Students are given a personalised lesson plan and always know what to do next.



Incentives Program

(Online version only)

Students earn points as they complete activities and can redeem points to buy prizes and enter exciting competitions.



Maths Helpline 1300 550 141

WA (Mon to Thu 3:00pm - 6:00pm)

All other states (Mon to Thu 5:00pm - 7:30pm)

Call our friendly tutors for help on Maths Wiz or help with Maths homework.



Parent Helpline 1800 622 657

Office Hours (9:00am - 5:00pm)

Parents can call our friendly tutors to discuss their child's needs and weekly reports.



Email Support

Students are able to email our tutors for help in their enrolled subjects.

Terms and Conditions for APLUS Incentives:

1. APLUS Incentives in an upgrade to the Student Edge; and the services offered in the APLUS Incentives supersedes the Student Edge services.
 2. I understand that my subscription to APLUS Incentives (previously referred to as "Student Edge") has been extended and an annual renewal fee is payable should I wish to continue the services beyond the extension date given. The renewal fee is as per my original Student Edge agreement when joining the Maths Wiz and English Wiz program.
 3. I understand the APLUS Incentives Services and Supports are subject to change.
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Current services provided for both Online and Installed (dongle) version.**Maths Helpline, Parent Helpline, and Email Support Services:**

1. The Maths Helpline is available to the Enrolled Students in the Maths Wiz program. Students can call our trained tutors for help with Maths Wiz or help with their Maths homework given by their school. Important: Our tutors help Students but they do not do homework for Students and our tutors are not required to support work which is not related to the curriculum.
 2. Parents are encouraged to call the Parent Helpline to discuss their child(ren)'s progress.
 3. The Maths Helpline and Parent Helpline are available on the days and times specified on the front side of this form.
 4. The Maths Helpline and Parent Helpline are not available on Public Holidays, and the times and the availability of the helplines are subject to change from time to time without notice. Such changes will be posted on the www.yourlearningadvantage.com website.
 5. For the email support service, please allow up to 48hrs for our tutors to respond. If for any reason you are still waiting on a reply from our tutors please a) Check your junk mail. b) Call our Tutor Support Helpline on 1300 550 141 to confirm that we have received your email and/or responded to your email.
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Current services provided for Online version only.**Uploaded Weekly Lesson Plans and Reports (applicable to online version only):**

1. Kinetic Education will provide a weekly email summary of the previous week's activities, and personalised lesson plan for the upcoming week for each Student. If you do not have an email address, or you would prefer not to receive weekly emails, or should for any reason we are unable to email you, you are able to view this information by logging into the Student reports in Maths and English Wiz. Where you have provided us with your email address and not received an email, we recommend you:
a) Check your junk mail. b) Call our Parent Hotline on 1800 622 657.
2. For Maths, the weekly lesson plan is set to approximately 1.5hrs per week. For English, the weekly Lesson plan is set to approximately 1hr per week. If you have any questions regarding your child's Weekly Lesson Plan, please call the Parent Hotline to discuss this with our tutor team.
3. For Students in Year 10 and below, it is recommended that over and above the Weekly Lesson Plan they manually select lessons/activities in the program relating to what is being taught in School and regularly practise the Wiz games in the Games Section.
4. For Students in Years 11 and 12, it is recommended that Students manually select lessons/activities in the program, relating to what is being taught in School and this take priority over the Weekly Lesson Plans. It is recommended the Weekly Lesson Plan be attempted only if time permits.

Incentives Program (applicable to online version only):

1. Children are able to earn points when using Maths Wiz and English Wiz. When completing a lesson or test children can earn bonus points by correctly answering questions i.e. bonus points are not awarded for being the fastest when completing lessons and tests. Other bonus points are also available e.g. completing the Weekly Lesson Plan. Students are able to redeem these points to enter competitions, make purchases and other exciting benefits.
 2. When spending points to enter competitions or purchase from the Store, you agree to the Terms and Conditions for that competition or purchase.
 3. Points earned and/or points spent on entering competitions or purchasing from the Store are non-refundable, redeemable for cash or transferable.
 4. In the event that you or your family are a competition winner or you make a purchase from the Store, you give permission for a representative to deliver the prize to your home, and give permission to take any photos delivering such prizes and or purchases, for online and print, promotional purposes.
 5. In the event that you have not received your purchase within 30 days of making the purchase please contact the Parent Hotline on 1800 622 657 for an update on the delivery status.
 6. In the event that you are competition winner and you have not received your prize within 30 days of the draw date of the competition, please contact the Parent Hotline on 1800 622 657 for an update on the delivery status.
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Current services provided for Installed (dongle) version only.

1. Send Maths Wiz reports to the Kinetic Education tutors: a) Connect the computer to the internet and click the "Upload" button on the main menu of the Maths Wiz. b) Upload regularly (at least monthly). c) If you do not have access to the internet, contact the Parent Helpline to organise alternative methods for sending reports to our tutors.
2. The Kinetic Education tutor team will monitor your child(ren)'s reports on a monthly basis and provide feedback via email, post or phone when appropriate. You must send the reports in first. (It is a good idea to enter the email address "tutor@kineticeducation.com.au" in your email contacts so that our emails do not go in your junk mail.)
3. Call the Parent Helpline if you wish to discuss your child(ren)'s progress.